

Stream International 540 Dundas St. West, Belleville, ON, K8P 1B8

Support Professional November 2006 - March 2007

Duties: Provided live technical support to phone-in clients for issues related to internet services, email software, and web browsers.

Severn Court Residence 555 Wilfred Dr., Peterborough, ON, K9K 1W1

Technical Support October 2004 - April 2008

Duties: Resolved PC and networking related issues for over 400 students.

TECHNICAL SKILLS:

- Server Software: Apache, SVN, MySQL, PHP, FTP
- Web Languages: XHTML, XML, CSS, PHP, ASP.NET, SQL, Ajax, JavaScript, ActionScript
- Languages: VB, VB.NET, C#
- Software: Eclipse, Adobe Photoshop and Flash (CS2, CS3), Microsoft Office Suite
- Operating Systems: Mac OS X, Linux (Ubuntu, Slackware, Mandriva), Windows (95/98/2000/XP/Vista)

References Available Upon Request